

El Paso County, Texas: A CobbleStone Software Customer Success Story

Customer Background: The mission of the El Paso County, Texas Auditor's Office is to provide financial information on the fiscal affairs of the government and support the Commissioners Court, officials, department heads, and the public with the highest level of integrity, professionalism,

and emphasis on financial accountability. They aim to create and maintain an environment of sound fiscal management and efficient financial operations at all levels of county government.

Read on to learn about El Paso County's CobbleStone Software success story.



AT A GLANCE

Customer: El Paso County, Texas
Auditor's Office

Website: www.epcounty.com/auditor/

Country: USA

Industry: Government

Products and Services: CobbleStone
Contract Insight® Enterprise Edition

El Paso County, Texas & CobbleStone Contract Insight® Enterprise Edition

El Paso County's Challenges

Numerous missed expiration dates and grant requirements were two large factors that led El Paso County, Texas to seek a software system that could support in-depth, centralized contract management. They could no longer take risks with their contract deadlines, which was a problem they were trying to solve for decades. The lack of communication between departments and lackadaisical approval processes made it even more difficult for El Paso County, Texas' deadlines to be met. They needed a centralized repository where they could quickly and effectively find and manage all of their contracts.

CobbleStone Software's Solution

CobbleStone's Contract Insight® has allowed El Paso County to develop reporting functions and their Contract Report Card System, consisting of a series of drill down reports. This has allowed Contract Management the ability to give a big picture view of the contract situation at any point in time. CobbleStone Contract Insight® has empowered the County's departments with core contract knowledge and responsibility. The County also developed a contracts deliverables section so that departments can better manage their individual contracts. Overall, the contract system has reduced the number of expired contracts and streamlined how and when departments address expiring contracts. This has improved the quality of service delivery to the County as well as established greater accountability on vendors.

Customer Benefits

CobbleStone Contract Insight® Contract Management Software helped El Paso County, Texas better handle all of their contract management issues. Lorena, Assistant Contract Admin at El Paso County, said, "Cobblestone has worked with the County on any and all issues, concerns, and hurdles the system development has presented. Staff goes out of their way to take care of the County as a customer." El Paso County was provided with a centralized contract management software system that allows for future expansion, and all of their contracts are now just a click away.

CobbleStone Software offers award-winning SaaS (web-enabled) and on-site (deployed) contract management software solutions to assist companies in boosting revenue, reducing costs, increasing configurability, reducing friction, and mitigating risk.

CobbleStone's contract management software suite – Contract Insight - enables organizations to effectively and efficiently manage their contracts through the entire contract lifecycle.

[Click here](#) to book a free demo of CobbleStone Contract Insight today!